

**Rotary Echternach-et-Moselle asbl
Discovery of North Macedonia
May 2025**

Registration Form

Name	First name
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I hereby request you to register me for the trip to North Macedonia for the following period (price per person in a single room):

- 01.05 – 04.05.2025 at the price of 1.550,00 € (in a single room)**

Important: Please kindly send us a copy of your passport

I am interested in taking out a travel insurance:

- Yes
- No



Personal information

Name	First name
E-mail	Mobile number
Address	Postal code + town
Birth date	Nationality
Passport number	Validity
Allergies	Special demands





Travel beyond your imagination

By submitting this registration form, I accept the general terms and conditions of DayOne Luxembourg.

Name

Good for agreement: _____

Date & Signature

Please note on your transfer the following communication:

DayOne

Name, First name

Invoice number

DayOne Luxembourg account numbers

BGL: LU65 0030 1887 0271 0000

BCEE: LU59 0019 2955 5239 0000

BIL: LU55 0020 5101 4322 7400



General Terms and Conditions of Travel

The travel contract is established between the customer, here the buyer, and the travel agency, here: DayOne Luxembourg; 68, rue de Luxembourg; L-8077 Bertrange

info@dayone.lu; +352 26 55 00 53

Trade register Luxembourg B113653 / VAT number: LU21027052

The buyer defines any natural or legal person of a travel purchase from the travel agency.

The registration constitutes a part of the travel contract and implies the acceptance of these General Terms and Conditions and the obligation to comply with them. Verbal agreements not confirmed in writing are considered null and void.

Registration

Travel registration can be done in writing, by e-mail, by phone or by visiting the DayOne travel agency.

The traveller must provide DayOne with any relevant information that is specifically requested, such as his name as stated on his passport, address, e-mail, phone number, date of birth, etc. If the traveller provides incorrect information that entails additional costs for DayOne, these costs may be charged to the traveller. By registering, the customer acknowledges having read and accepted the General Terms and Conditions, prices and programmes on the basis of the present offer and the corrections of which he will be informed in writing by the organizer before the final conclusion of the contract.

The customer, at the time of registration, guarantees the proper execution (payment) of the contractual obligations of the persons on whose behalf he has made the registration (e.g. family members, friends, etc.). The customer agrees at the time of reservation that all personal data relating to accompanying persons are true and properly mentioned on the contractual documents (in particular the age of children, identity of travellers, ...).

Payment

The travel agency retains the right to request a deposit that is equal to one-third of the travel price. This deposit must be paid no later than 7 days after receipt of confirmation.

Customers will make the final payment 45 days before the departure date.

Failure to pay the invoice will result in cancellation, without notice by the organizer, of the arrangements made, and the customer will be liable for any cancellation fees.



Variations in prices and services

The price of the trip breaks down in relation to the services mentioned. Any other services not included must be paid in addition.

The travel agency expressly reserves the right to adjust the price taking into account the following variations:

- 1) transportation costs, especially fuel costs;
- 2) expenses for other services;
- 3) the USD-EUR exchange rate compared to the level of July 2024.

Changes to certain services of the agreed content (e.g. flight schedule changes, programme changes, hotel changes) that must be made in good faith are permitted as long as the changes are not substantial and do not disturb the reason for the trip.

Cancellation

If the customer cancels the trip, the following cancellation fees will apply.

In case of cancellation:

- until the 121st day before departure: 20% of the total price;
- between the 120th and the 61st day before departure: 50% of the total price;
- between the 60th and the 31st day before departure: 75% of the total price;
- after the 30th day before departure: 100% of the total price.

Responsibilities

The organizer of the trip is fully responsible for the proper performance of the obligations resulting from the contract, whether these obligations are to be performed by himself or by other service providers.

However, the organizer may waive all or part of his responsibility by proving that the non-performance or improper performance of the contract is attributable either to the customer, or to the unpredictable and insurmountable fact of a third party uninvolved with the provision of the services provided for in the contract, or to a case of force majeure.

The travel agency is not responsible for illegal, unlawful and culpable acts of employees of service companies that could harm the customers.

The travel agency is not responsible for changes or cancellations due to unforeseen circumstances, such as wars, terrorist acts, epidemics, pandemics, border closures, natural disasters, destruction of hotels, strike or similar cases. Any additional costs caused by these circumstances shall be borne by the customer.



The travel agency is not responsible for excursions, visits and events not included in the programme or not offered by the travel agency. The customer acts on his own responsibility.

Insurance

The travel price does not include travel and/or assistance insurance. If he wishes, the customer can take out an individual insurance when booking.

Financial guarantee and liability insurance of the travel agency

In accordance with article 6 of the law of 14 June 1994, the services of the travel agency are financially guaranteed by **AMLIN EUROPE**.

Professional liability is covered by **AXA ASSURANCES Luxembourg**.

Any disputes that may result from the execution, application or interpretation of our contracts or our General Terms and Conditions, if they are not settled amicably, will be submitted exclusively to the competent courts of the Grand Duchy of Luxembourg.

Organizer

DayOne Luxembourg (part of IMEXLUX SA)

68, rue de Luxembourg

L-8077 Bertrange

Tel : +352 26 55 00 53

